

# Position Paper

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## Revision of EN 50518 – Categorising alarm receiving centre – 21 August 2024

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### Introduction

Euralarm recognises the need to update the European standard, which defines the requirements that an alarm receiving centre (ARC) shall meet, to the current reality.

It supports the ongoing work within CENELEC TC79/WG14, whose fundamental objective is to review the current standard to adapt it to new technologies and topologies that allow providing a service with the highest quality levels, while ensuring that the necessary measures are implemented to provide an adequate response to the threats that an alarm receiving centre may face.

### Classification of ARCs

The in-depth review of the EN 50518 standard is an opportunity to evaluate the current categorisation of ARCs that is based on the typology of events handled by the ARC.

The current version of the standard (EN 50518:2019/A1:2023) establishes two categories, defining more demanding requirements for intrusion detection and access control alarms and lowering them for fire detection or social alarm systems.

Considering that an ARC can not only be the target of attacks aimed at stealing information to commit thefts, Euralarm supports the transition towards a definition of categories based on the risk of the installation protected by the alarm system, rather than the typology of the event.

In this way, we believe that we would contribute more effectively to the goal of achieving a safer Europe for all, by enhancing the protection of its citizens against potential environmental or terrorist attacks.

### About Euralarm

Euralarm represents the fire safety and security industry, providing leadership and expertise for industry, market, policy makers and standards bodies. Our members make society safer and secure through systems and services for fire detection and extinguishing, intrusion detection, access control, video monitoring, alarm transmission and alarm receiving centres. Founded in 1970, Euralarm represents over 5000 companies within the fire safety and security industry valued at 67 billion Euros. Euralarm members are national associations and individual companies from across Europe.

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*Note: The English version of this document, SC-SERV-0231, is the approved Euralarm reference document.*

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